

# TONONE

## Privacy Policy Tonone

Tonone, located at Veemarktkade 8 – 6117, 5222 AE Den Bosch, is the controller of the personal data you submit us and responsible for your personal data.

### Contact details

Tonone

Veemarktkade 8 – 6117

5222 AE Den Bosch

+31 85 7821333

[www.tonone.com](http://www.tonone.com)

### What types of personal data do we collect?

We will collect personal data that you submit us, for example, when you place orders.

Below you will find an overview of the personal data that we process:

- First and last name
- Address details
- Email address

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians.

However, we can not check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at [info@tonone.com](mailto:info@tonone.com) and we will delete this information.

### How do we use your personal data?

Tonone processes your personal data for the following purposes:

- To send newsletters and invitations for events
- Information about changes of our products
- Processing of orders via web shop order

## **Automated decision-making**

Tonone does not take decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without a person (such as a Tonone employee) sitting between them. Tonone uses the following computer programs or systems:

- Mailchimp

## **Retention of data**

Tonone keep your data no longer than is strictly necessary to achieve the purposes for which your data is collected.

## **Who has access to your personal data?**

We never pass on, sell or swap your data for marketing purposes to third parties outside Tonone. Data that is forwarded to third parties, is only used to provide you with the services above, for example shipping agents in connection with the delivery of goods.

## **How do we protect your personal data?**

Tonone takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of abuse, please contact our customer service or via [info@tonone.com](mailto:info@tonone.com).

## **Cookies**

A cookie is a small text file that is saved to, and, during subsequent visits, retrieved from your computer or mobile device.

We do not use cookies to store personal information, or to disclose information to third parties.

## **What are your rights?**

You have the right to request information about the personal data we hold on you at any time. If your data is incorrect, incomplete or irrelevant, you can ask to have the information corrected or removed.

Tonone wants you to know that you have the ability to report any problems to the National attendee, the Authority Personal Database. (nationale toezichthouder, de Autoriteit Persoonsgegevens. This is possible using the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>